IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Arjun Chadrasekar Iyer; Chandrakant Ramkrishna Bhavsar

Assignee: Siebel Systems, Inc.

Title: METHOD AND SYSTEM FOR AN OPERATION CAPABLE OF

UPDATING AND INSERTING INFORMATION IN A DATABASE

Application No.: 10/751,236 Filing Date: January 2, 2004

Examiner: Shahid Al Alam Group Art Unit: 2166

Docket No.: SBL0011C2US Confirmation No.: 3832

Austin, Texas April 8, 2008

Attention: Official Draftsperson COMMISSIONER FOR PATENTS P. O. Box 1450 Alexandria, VA 22313-1450

SUBMISSION OF FORMAL DRAWINGS

Dear Sir:

Applicants submit sixteen (16) sheets of formal drawings, consisting of Figures 1-20 in the above-named application. If there are any questions regarding these drawings, please call the undersigned at (512) 439-5084.

Respectfully submitted

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